



Rancho Sierra Medical Group, Inc.
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toll free 800.959.RSMG (7764)
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- Mammoth Lakes
- San Diego

Hours of Business, Messages, & Refills

The office will be open Monday through Friday from 9:00 to 5:00. Appointments may also be scheduled at other times including early morning, evening, and weekends, depending upon availability.

If you call during business hours and we are unable to take your call, or if you call when the office is closed, please leave us a message. We will be checking our messages frequently, and will return your call as soon as possible. Some calls may not be returned until the next business day. If your concern is of an urgent nature, please go to the nearest emergency room or call 911. For most general medical issues, contact your primary care provider. Please be assured that during times when we are away, we will still be retrieving our messages although there may be a delay in response.

For prescription refills, it will be most efficient for you to have your pharmacist contact our office via **fax: (760) 934-3425**. Please allow at least 48 hours for refills to be processed. Even when we are away, faxes will be checked and responded to promptly. For emergent refills, please contact your primary care provider. Refills may be denied at our discretion.

Thank you for your cooperation. We look forward to serving you.

**For appointments, please call:
(760) 934-3424 or toll free (800) 959-RSMG (7764)**